

# **A Day in Your Pet's Visit with Fain & Smathers Veterinary Hospital Boarding Facility**

**(Our Commitment to You and Your Pet)**

1. Your pet will be let out to play in a covered area twice a day. We have frisbies and balls with which he/she may like to play. Some pets, due to age, may not like to play as much, but hey will still get that one-on-one attention needed to make their visit with us a pleasant one.
2. Fresh water is available all day. Eating and drinking habits are watched daily.
3. Your pet's food is measured out according to what is needed for his/her body weight.
4. Clean bedding is given. For those that tend to chew blankets/towels, bedding is removed for your pet's health and safety.
5. Your pet's run is cleaned twice daily or more if needed. The run is never washed down and sanitized while your pet is in it. Pets are let out to exercise and put back into a dry run.
6. Your pet has a individual run/cage so he/she will not be exposed to other pets.
7. Your pet will be checked for fleas on arrival and departure.
8. We will brush him/her out.
9. Your pet is weighed upon entering the hospital.
10. We regulate the temperature of the kennel for comfort.
11. Your pet's caretaker checks him/her several times daily. Any dietary or medical changes are noted in her/her file and a technician and doctor are notified.
12. If your pet has daily medications, a technician will give them and make not in the file daily.
13. After any medications, the technician will check to make sure there is no reaction.
14. We will do whatever is needed to make sure your pet's experience here is as close to home as possible.

PLEASE LET US KNOW IF YOUR PET HAS ANY TRICKS OR GAMES THAT HE/SHE ENJOYS DOING.